

#### **INVESTORS COMPLAINTS DATA**

Data for month ending: December 31, 2021

Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Average Resolution time^\ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

## Trend of monthly disposal of complaints for the Financial Year 2021-2022

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	April, 2021	NIL	NIL	NIL	NIL
2	May, 2021	NIL	NIL	NIL	NIL
3	June, 2021	NIL	NIL	NIL	NIL
4	July, 2021	NIL	NIL	NIL	NIL
5	August, 2021	NIL	NIL	NIL	NIL
6	September, 2021	NIL	NIL	NIL	NIL
7	October, 2021	NIL	NIL	NIL	NIL
8	November, 2021	NIL	NIL	NIL	NIL
9	December, 2021	NIL	NIL	NIL	NIL
10	January, 2022 <sup>(1)</sup>	N.A.	N.A.	N.A.	N.A.
11	February, 2022 <sup>(1)</sup>	N.A.	N.A.	N.A.	N.A.
12	March, 2022 <sup>(1)</sup>	N.A.	N.A.	N.A.	N.A.
	Grand Total	NIL	NIL	NIL	NIL

### **Indorient Financial Services Limited**

SEBI Registered Merchant Banker | SEBI Regn No. INM000012661

Registered office: Suite No. 116, First Floor, New Delhi House, 27 Barakhamba Road, New Delhi – 110 001, India Corporate office: Suite No. 304/305, Executive Spaces, Rustomjee Central Park, A-wing, Andheri Kurla Road,

Chakala, Mumbai – 400093, Maharashtra, India

Email: wecare@indorient.in | www.indorient.in | [CIN U67190DL1993PLC052085]

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month

<sup>#</sup> Inclusive of complaints pending as on the last day of the month



# Trend of annual financial year (2021-2022) disposal of complaints (For 3 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2019-2020	NIL	NIL	NIL	NIL
2	2020-2021	NIL	NIL	NIL	NIL
3	2021-2022 <sup>(1)</sup>	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL

<sup>\*</sup> Inclusive of complaints of previous year resolved in the current year

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<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month # Inclusive of complaints pending as on the last day of the month

<sup>(1)</sup> information will be updated in due course

<sup>#</sup> Inclusive of complaints pending as on the last day of the year

<sup>(1)</sup> considering till December 2021