

**INVESTORS COMPLAINTS DATA**

Data for month ending: December-2023

Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month

**Trend of monthly disposal of complaints for the Financial Year 2023-2024**

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	April-2023	NIL	NIL	NIL	NIL
2	May-2023	NIL	NIL	NIL	NIL
3	June-2023	NIL	NIL	NIL	NIL
4	July-2023	NIL	NIL	NIL	NIL
5	August-2023	NIL	NIL	NIL	NIL
6	September-2023	NIL	NIL	NIL	NIL
7	October-2023	NIL	NIL	NIL	NIL
8	November-2023	NIL	NIL	NIL	NIL
9	December-2023	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month

**Indorient Financial Services Limited**

SEBI Registered Merchant Banker | SEBI Regn No. INM000012661 | [CIN U67190DL1993PLC052085]

**Registered office:** Suite No. 116, First Floor, New Delhi House, 27 Barakhamba Road, New Delhi – 110 001, India

**Corporate office:** A/501, Rustomjee Central Park, Executive Spaces, Andheri Kurla Road, Chakala, Mumbai – 400093, Maharashtra, India Email: [vecare@indorient.in](mailto:vecare@indorient.in) | Contact: +91 79772 12186 | [www.indorient.in](http://www.indorient.in)

**Trend of annual financial year (2023-2024) disposal of complaints -**

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2019-2020	NIL	NIL	NIL	NIL
2	2020-2021	NIL	NIL	NIL	NIL
3	2021-2022	NIL	NIL	NIL	NIL
4	2022-2023	NIL	NIL	NIL	NIL
5	2023-2024 <sup>^</sup>	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

\* Inclusive of complaints of previous year resolved in the current year

# Inclusive of complaints pending as on the last day of the year

<sup>^</sup>Till December-2023

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